Corrigendum-3

Date: 05.11.2026

Title of RFP - Request for Proposal for Empanelment of Agency to provide Digital Health Solutions, Software Development, IT Enabled Services, Cloud Hosting, Data Analytics, Capacity Building and Technical Support Services

S.No	Description	Existing Provision	Corrigendum
1	**Duration of Empanelment**	N/A	The empanelment of the selected agency shall remain valid for a period of **three (3) years** from the date of issuance of the Empanelment Letter by the Authority. The empanelment period may be extended further by the Authority, subject to satisfactory performance of the empanelled agency and approval of the competent authority, on such terms and conditions as may be mutually agreed upon. Any such extension shall be communicated to the empanelled agency in writing.
2	**Clause 7, Eligibility Criteria**	**Category A-** The Bidder should have an average annual turnover of at least Rs. 20 lakhs in the last three financial years (FY, 2023 24, 2024-25, 2025-26) specifically from IT Services, IT Enabled Services (ITeS), Software Development, Digital Solutions, System Integration, Cloud Services, Data Analytics, Digital Health Solutions, or related technology services.	***Category A-*** The Bidder should have an average annual turnover of at least Rs. 20 lakhs in the last three financial years **(FY, 2022-23, 2023 24, 2024-25)** specifically from IT Services, IT Enabled Services (ITeS), Software Development, Digital Solutions, System Integration, Cloud Services, Data Analytics, Digital Health Solutions, or related technology services.

3	**Clause 7, Eligibility Criteria**	**Category B** - The Bidder should have an average annual turnover of at least Rs. 50 Lakhs in the last three financial years (FY, 2023-24, 2024-25, 2025-26) specifically from IT Services, IT Enabled Services (ITeS), Software Development, Digital Solutions, System Integration, Cloud Services, Data Analytics, Digital Health Solutions, or related technology services.	***Category B*** - The Bidder should have an average annual turnover of at least Rs. 50 Lakhs in the last three financial years **(FY, 2022-23, 2023 24, 2024-25)** specifically from IT Services, IT Enabled Services (ITeS), Software Development, Digital Solutions, System Integration, Cloud Services, Data Analytics, Digital Health Solutions, or related technology services.
4	**Clause 7, Eligibility Criteria**	**Category C -**The Bidder should have an average annual turnover of at least Rs. 1 crore in the last three financial years (FY, 2023-24, 2024-25, 2025-26) specifically from IT Services, IT Enabled Services (ITeS), Software Development, Digital Solutions, System Integration, Cloud Services, Data Analytics, Digital Health Solutions, or related technology services.	***Category C*** **-**The Bidder should have an average annual turnover of at least Rs. 1 crore in the last three financial years **(FY, 2022-23, 2023 24, 2024-25)** specifically from IT Services, IT Enabled Services (ITeS), Software Development, Digital Solutions, System Integration, Cloud Services, Data Analytics, Digital Health Solutions, or related technology services.
5	**Clause 7, Eligibility Criteria**	**Category A**-The bidder should have a positive net worth in the last financial year i.e., 2025 -2026.	**Category A**-The bidder should have a positive net worth in the last financial year i.e., **2024-25**
6	**Clause 7, Eligibility Criteria**	**Category B-**The bidder should have a positive net worth in the last financial year i.e., 2025 -2026.	**Category B**-The bidder should have a positive net worth in the last financial year i.e., **2024-25**
7	**Clause 7, Eligibility Criteria**	**Category C-**The bidder should have a positive net worth in the last financial year i.e., 2025 -2026.	**Category C**-The bidder should have a positive net worth in the last financial year i.e., **2024-25**
8	**Clause 7, Eligibility Criteria**	**Category A-**The Bidder must have successfully completed at least one project of contract value not less than 10 lakhs in similar nature and scope during the last five (5) Financial year i.e., 2021-22, 2022-23, 2023-24, 2024-25, 2025-26 and as on bid submission end date.	**Category A-**The Bidder must have successfully completed at least one project of contract value not less than 10 lakhs in **"Similar Nature"** during the last five (5) Financial year i.e., 2021-22, 2022-23, 2023-24, 2024-25, 2025-26 and as on bid submission end date.

		"Similar Nature" shall mean experience in the design, development, implementation, integration, customization, enhancement, deployment, operation, maintenance, or technical support of web-based applications, mobile applications (Android/IOS/both), digital health solutions, software solutions, data platforms, dashboards, or other ICT solutions for Government Departments, Government Bodies, Public Sector Undertakings (PSUs), Autonomous Bodies, or other recognized public sector/institutional organizations in India	"Similar Nature" shall mean experience in design development, Operation & Maintenance of any Software Solution/Web Based application for any Government Departments/Government Bodies/Public Sector Undertakings (PSUs)/Autonomous Bodies/public institution/NGO's in India.
9	**Clause 7, Eligibility Criteria**	**Category B** - The Bidder must have successfully completed at least two project of contract value not less than 10 lakhs for each project in similar nature and scope during the last five (5) Financial year i.e., 2021-22, 2022-23, 2023-24, 2024 25, 2025-26 and as on bid submission end date. **"Similar Nature**" shall mean experience in the design, development, implementation, integration, customization, enhancement, deployment, operation, maintenance, or technical support of web-based applications, mobile applications (Android/IOS/both), digital health solutions, software solutions, data platforms, dashboards, or other ICT solutions for Government Departments, Government Bodies, Public Sector Undertakings (PSUs), Autonomous Bodies, or other recognized public sector/institutional organizations in India.	**Category B** - The Bidder must have successfully completed at least two project of contract value not less than 10 lakhs for each project in **"Similar Nature"** during the last five (5) Financial year i.e., 2021-22, 2022-23, 2023-24, 2024 25, 2025-26 and as on bid submission end date. "Similar Nature" shall mean experience in design development, Operation & Maintenance of any Software Solution/Web Based application for any Government Departments/Government Bodies/Public Sector Undertakings (PSUs)/Autonomous Bodies/public institution/NGO's in India
10	**Clause 7, Eligibility Criteria**	**Category C** - The Bidder must have successfully completed at least three project of contract value not less than 25 lakhs for each project in similar nature and scope during the last five (5) Financial year i.e., 2021-22, 2022-23, 2023-24, 2024-25, 2025-26 and as on bid submission end date. **"Similar Nature"** shall mean experience in the design, development, implementation, integration, customization,	**Category C** - The Bidder must have successfully completed at least three project of contract value not less than 25 lakhs for each project in **"Similar Nature"** during the last five (5) Financial year i.e., 2021-22, 2022-23, 2023-24, 2024-25, 2025-26 and as on bid submission end date.

<table>
<tr><td></td><td></td><td>enhancement, deployment, operation, maintenance, or technical support of web-based applications, mobile applications (Android/IOS/both), digital health solutions, software solutions, data platforms, dashboards, or other ICT solutions for Government Departments, Government Bodies, Public Sector Undertakings (PSUs), Autonomous Bodies, or other recognized public sector/institutional organizations in India.</td><td>"Similar Nature" shall mean experience in design development, Operation & Maintenance of any Software Solution/Web Based application for any Government Departments/Government Bodies/Public Sector Undertakings (PSUs)/Autonomous Bodies/public institution/NGO's in India</td></tr>
<tr><td>11</td><td>Clause 7, Eligibility Criteria</td><td><table><tr><th>Parameter</th><th>Category A</th><th>Category B</th><th>Category C</th></tr><tr><td>Maximum Assignment Value</td><td>Up to Rs. 20,00,000/-</td><td>Up to Rs. 50,00,000/-</td><td>Up to Rs. 99,99,999/-</td></tr></table></td><td><table><tr><th>Parameter</th><th>Category A</th><th>Category B</th><th>Category C</th></tr><tr><td>Maximum Assignment Value</td><td>Up to Rs. 20,00,000/-</td><td>Rs. 20,00,001 to 50,00,000</td><td>Rs. 50,00,001 to 99,99,999/-</td></tr></table></td></tr>
<tr><td>12</td><td>Mode of Submission of Bids</td><td>Clause 7.1 Interested agencies are advised to submit their technical proposals (Online only no hard copy/physical submission, if bid received through hard copy/physical submission the bid will be rejected) along with all required documents to IHAT's mail i.e., procurement@ihat.in. Please mention "Request for Proposal for Empanelment of Agency to provide Digital Health Solutions, Software Development, IT Enabled Services, Cloud Hosting, Data Analytics, Capacity Building and Technical Support Services" in the subject line.

Clause 6.12 (i) - The Bidder should submit the bid well before the last date to avoid any inconvenience at the last moment. The Bid submission date and time is mentioned in the Bid Data Sheet of this RFP. The address of IHAT, Name and Address of the Bidder and the RFP Reference Number shall be marked on the envelope. The envelope shall also be marked with a sentence "NOT TO BE OPENED BEFORE THE DATE AND TIME OF ELIGIBILITY &</td><td>Interested agencies are advised to submit their technical proposals in online or offline mode (hard copy/Physical submission) along with all required documents. For online submission bidders should submit their bids to IHAT's mail i.e., procurement@ihat.in. and for offline submission bidders should submit their bids at the address provided below. Please mention "Request for Proposal for Empanelment of Agency to provide Digital Health Solutions, Software Development, IT Enabled Services, Cloud Hosting, Data Analytics, Capacity Building and Technical Support Services" in the subject line/Envelope.

Address: India Health Action Trust 404, 4th floor, Ratan Square, 20A Vidhan Sabha Marg, Lucknow-226001, Uttar Pradesh</td></tr>
</table>

		TECHNICAL BID OPENING". If the envelope is not marked as above, IHAT will not assume any responsibility for its misplacement, pre-mature opening etc.	
13	Table of Content	Form 1 – Letter of Technical Proposal Submission Form Form 2 – Outline of the Relevant Experience Form 3 – Financial Capacity of Bidder	Form 1 – Outline of the Relevant Experience Form 2 – Financial Capacity of Bidder Form 3 – Declaration of Category of Participation Form 4 – Declaration for Non-Blacklisting & Non-Conviction
14	**Clause 7, Eligibility Criteria**	Category A - Bidder shall have at least two of the following certifications: CMMI Level 3 or above ISO 9001:2015 ISO/IEC 27001:2013	**Category A** - Bidder shall have at least two of the following certifications: CMMI Level 3 or above ISO 9001: 2015/2026 ISO/IEC 27001: 2022
15	**Clause 7, Eligibility Criteria**	Category B - Bidder shall have at least two of the following certifications: CMMI Level 3 or above ISO 9001:2015 ISO/IEC 27001:2013	**Category B** - Bidder shall have at least two of the following certifications: CMMI Level 3 or above ISO 9001: 2015/2026 ISO/IEC 27001: 2022
16	**Clause 7, Eligibility Criteria**	Category C - Bidder shall have at least two of the following certifications: CMMI Level 3 or above ISO 9001:2015 ISO/IEC 27001:2013	**Category C** - Bidder shall have at least two of the following certifications: CMMI Level 3 or above ISO 9001: 2015/2026 ISO/IEC 27001: 2022
17	**Bid Submission End Date**	10 November 2026	**22 November 2026**
18	**Date of opening of Technical Bid**	4 November 2026	**23 November 2026**

Corrigendum

Form 2: Financial Capacity of Bidder

(To be certified by the statutory auditor/CA)

(In Rs. Lakhs)

FY	Bidder Name	Net Worth	Average Turnover of Three Financial Years Immediately Preceding the Bid (i.e FY, 2022-23, 2023-24, 2024-25)
2024-25			
2023-24		N/A	
2022-23		N/A	

Signature of Statutory Auditor/CA UDIN no:

Name of Statutory Auditor/CA

Name of Company

Name & address of Bidder's Bankers:

Instructions: