

IHAT

Corrigendum 2 -Request for Proposal – Development of UP Health Program Aggregation Platform

RFP published on 19-01-2021

S. No.	Clause No.	Page No.	Original Clause	Revised Clause
1	<p>3.1.4 Deployment of Manpower</p> <p>Table A. Minimum Key Resources during design and development, and implementation of the Health Program Aggregation Platform</p> <p>Change in Minimum Qualification of Role of Team Leader Cum Project Manager</p>	10	<ul style="list-style-type: none"> • Fluency in English and Hindi (Speaking, reading & writing) • Knowledge and at least 15 years of experience in managing project implementations and operations • Experience in implementation or operations of at least two public health project • Minimum M.B.A. and B. Tech/BE/ MCA 	<ul style="list-style-type: none"> • Fluency in English and Hindi (Speaking, reading & writing) • Knowledge and at least 10 years of experience in managing project implementations and operations • Experience in implementation or operations of at least two public health project • Minimum M.B.A. and B. Tech/BE/ MCA
2	<p>3.1.4 Deployment of Manpower</p> <p>Table B. Minimum technical resources for Maintenance & Support Services after Go-live for the period of 2 year</p>	10	Table on Page: 12-13	For the existing table- minimum technical resources for Maintenance & Support Services after Go-live for the period of 2 year shall be replaced by Annexure –I

3	3.5 Change Management New Clause	25	New Clause	3.5 Change Management During AMC period after Go LIVE, 40 man days per resource, to be provided as part of AMC. Any requirement beyond 40 man days will be charged at “per man day cost provided as part of AMC” SLA (Service Level Agreement) for Change Management: Any delay in incorporating the change management during AMC phase will attract penalty at the following rates <table border="1" data-bbox="1350 627 2148 790"> <thead> <tr> <th>Level</th> <th>Time to incorporate</th> <th>Deduction %</th> </tr> </thead> <tbody> <tr> <td>L1</td> <td>6 hours -8 hours</td> <td>0.25%</td> </tr> <tr> <td>L2</td> <td>2 days – 3 days</td> <td>0.5%</td> </tr> <tr> <td>L3</td> <td>4 days – 5 days</td> <td>1%</td> </tr> </tbody> </table> Level L1, L2, L3 will be defined in SRS The delay penalty will be limited to a maximum of 5% per quarter of the AMC charges.	Level	Time to incorporate	Deduction %	L1	6 hours -8 hours	0.25%	L2	2 days – 3 days	0.5%	L3	4 days – 5 days	1%
Level	Time to incorporate	Deduction %														
L1	6 hours -8 hours	0.25%														
L2	2 days – 3 days	0.5%														
L3	4 days – 5 days	1%														
4	5. Payment Terms & Schedule	26	Table on page 26-27	For the existing table, payment terms shall be replaced by Annexure –II												
5	7. Eligibility criteria Table on page 28 Point 1- Evaluation Criteria: Minimum 7 years of experience in executing projects comprising of design,	27	Documents To Be Submitted: Work Completion certificate	Documents To Be Submitted: Vendor to submit suitable documents in terms of work orders, completion certificates, Go Live certificates												

	development, integration, implementation, operations and maintenance of public health projects and providing Change Management support for mobile /web applications to government, semi-government bodies			
6	7. Eligibility criteria Table on page 28 Point 2 Evaluation Criteria	27	Minimum 1 project worth 1 crore or 2 projects worth 50 lakhs or Minimum 4 projects worth 20 Lakhs or minimum 8 projects worth 10 lakhs complying the following criteria: <ul style="list-style-type: none"> • completed projects each (with project completion certificate) • Preferably projects in public health/government/semi-government 	Projects worth 1 crore, 50 Lakhs or 25 lakhs, complying the following criteria: <ul style="list-style-type: none"> • completed projects each (with project completion certificate) • Preferably projects in public health (government/semi-government)
7	7. Eligibility criteria Table on page 28 Point 1- Evaluation Criteria: Minimum 1 project worth 1 crore or 2 projects worth 50 lakhs or Minimum 4 projects		Documents To Be Submitted: Work Order	Documents To Be Submitted: Work Order, Go Live Phase completion certificate, certificate for ongoing projects

	<p>worth 20 Lakhs or minimum 8 projects worth 10 lakhs complying the following criteria:</p> <ul style="list-style-type: none"> • completed projects each (with project completion certificate) • Preferably projects in public health/government/semi-government 			
8	<p>8. Technical Proposal Table on page 29 Point 7- Criteria</p>	29	<p>Minimum 1 project worth 1 crore or 2 projects worth 50 lakhs or Minimum 4 projects worth 20 Lakhs or minimum 8 projects worth 10 lakhs complying the following criteria:</p> <ul style="list-style-type: none"> • completed projects each (with project completion certificate) • Preferably projects in public health/government/semi government 	<p>Projects worth 1 crore, 50 Lakhs or 25 lakhs, complying the following criteria:</p> <ul style="list-style-type: none"> • completed projects each (with project completion certificate) • Preferably projects in public health (government/semi-government)
9	<p>10. Criteria for Evaluation of Bidders Table on Page 30-31 point 1: Evaluation Criteria</p>	30	<p>Total Marks – 20</p> <p>For projects cost >= INR 1 crore = 20</p> <p>For project cost >= Rs. 50 Lakhs = 9 Marks per Project (max 2 projects)</p>	<p>Total Marks – 20</p> <p>For projects cost >= INR 1 crore = 20 Marks</p> <p>For project cost >= INR 50 Lakhs = 9 Marks per Project</p> <p>For project cost >= INR 25 Lakhs = 4 Marks per Project</p>

			<p>For project cost \geqRs. 20 Lakhs = 4 Marks per Project (max 4 projects)</p> <p>For project cost \geqRs. 10 Lakhs = 2 Marks per Project (max 8 projects)</p>	<p>Bidder can also come up with cumulative projects from each category, the maximum marks awarded will be 20.</p> <p>Ex:</p> <ol style="list-style-type: none"> 1) 3 project of 50 Lakhs: $(9 \times 3 = 27)$, but Max marks awarded will be 20) 2) 2 project 50 Lakhs and 1 project 25 Lakhs: $(9 \times 2 + 4 \times 1) = 18 + 4 = 22$, max marks awarded 20 only
10	<p>Annexure I6: Eligibility Criteria Table on page 42-43 Point 1- Evaluation Criteria: Minimum 7 years of experience in executing projects comprising of design, development, integration, implementation, operations and maintenance of public health projects and providing Change Management support for mobile /web applications to government, semi-government bodies</p>	42	<p>Documents To Be Submitted: Work Completion Certificate</p>	<p>Documents To Be Submitted: Vendor to submit suitable documents in terms of work orders, completion certificates, Go Live certificates</p>
11	<p>Annexure I6: Eligibility Criteria Table on Page 42-43, point 2: Evaluation Criteria</p>	42	<p>Minimum 1 project worth 1 crore or 2 projects worth 50 lakhs or Minimum 4</p>	<p>Projects worth 1 crore, 50 Lakhs or 25 lakhs, complying the following criteria:</p> <ul style="list-style-type: none"> • completed projects each (with project completion certificate)

			<p>projects worth 20 Lakhs or minimum 8 projects worth 10 lakhs complying the following criteria:</p> <ul style="list-style-type: none"> • completed projects each (with project completion certificate) • Preferably projects in public health/government/semi government 	<ul style="list-style-type: none"> • Preferably projects in public health: government/semi-government
12	<p>Annexure I6: Eligibility Criteria Table on Page 42-43, point 2: Evaluation Criteria : Minimum 1 project worth 1 crore or 2 projects worth 50 lakhs or Minimum 4 projects worth 20 Lakhs or minimum 8 projects worth 10 lakhs complying the following criteria:</p> <ul style="list-style-type: none"> • completed projects each (with project completion certificate) • Preferably projects in public health/government/semi government 		<p>Documents To Be Submitted Work Order</p>	<p>Documents To Be Submitted Work Order, Go Live Phase completion certificate, certificate for ongoing projects</p>
13	<p>Annexure II2: Financial Proposal</p>	47		<p>The revised Financial Proposal format for Annexure II2 is attached at Annexure-III</p>

	Table for: Financial Implications for scope of work defined in RfP			
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Annexure- I

3.1.4 Deployment of Manpower

B. Minimum technical resources for Maintenance & Support Services after Go-live for the period of 2 years are as follows

Sr. No.	Role	Responsibility	Minimum Qualification
1	Team Leader Cum Project Manager	<ul style="list-style-type: none"> • Ensure timely implementation of Health Program Aggregation Platform project as per the requirements of the RFP • Managing the entire set of functions and day-to-day operations of Health Program Aggregation Platform • Monitoring performance & efficiency of various Teams and Resources at Health Program Aggregation Platform • Reporting to UPTSU regarding development and operations of Health Program Aggregation Platform on a periodic basis 	<ul style="list-style-type: none"> • Fluency in English and Hindi (Speaking, reading & writing) • Knowledge and at least 10 years of experience in managing project implementations and operations • Experience in implementation or operations of at least two public health project • Minimum M.B.A. and B. Tech/BE/ MCA
2	Database Developer	<ul style="list-style-type: none"> • Database Design maintenance and support functions for Health Program Aggregation Platform • Database normalization as per data requirement • Tuning and indexing of Database timely • Implement proper Backup plan 	<ul style="list-style-type: none"> • Minimum 7 years of professional experience in storage and management of electronic data software • Should have worked with database management systems software, determining effective storage methods while managing tasks involved in database environment • Excellent problem solving abilities and detail orientation • In depth knowledge in the proposed DB • Minimum B.Tech/BE/ MCA • DBA certification from any RDBMS OEM.

3	Programmer	Preferably experience in JAVA/J2EE Coding and Development and Unit Testing	<ul style="list-style-type: none">• Minimum 5 years of professional experience in Design, Coding and Development
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Annexure -II

5. Payment Terms & Schedule

S.no	On Submission of	% of Payment (in INR)	Remarks	Timelines (T) in weeks
1.	Project Plan Document and Detailed SRS along with milestones	10%	Only after quality inspection and verification by the UPTSU representative	T + 4
2.	Design and Development of UP Health Program Aggregation Platform Application Integration with other Application	10%	Only after quality inspection and verification by the Authority's representative of the conformity of the Goods/ Products/ Services/ Solutions supplied as per the agreed specifications	T + 12
3.	Submission of UAT and Pilot Testing Report	30%	Only after quality inspection and verification by the Authority's representative of the conformity of the Goods/ Products/ Services/ Solutions supplied as per the agreed specifications	T + 20
4.	Go-Live of Health Program Aggregation Platform & Mobile App	20%	Only after quality inspection and verification by the Authority's representative of the conformity of the Goods/ Products/ Services/Solutions supplied as per the agreed specifications	T + 24
5.	<ul style="list-style-type: none"> • Software Design Documents like table design, relationships between tables, database Procedure details etc. s2hould be included. • Functional and Integration Test Case Documents • Training and Capacity Building Related Material 	10%		Documentation to be done in parallel and shared at each step of competition accordingly

	<ul style="list-style-type: none"> API document for third party integration and at least one successful integration 			
6.	Delivery of the software source code.	20%	To be shared after Go LIVE for payment release. Beyond this during change management, monthly code backup to be shared	After GoLIVE
7.	Annual Maintenance Cost (AMC)	As per contract value. To be paid quarterly	AMC for 2 years, to be paid quarterly.	Effective after Go LIVE After T+24.

Annexure-III

Financial Implications for scope of work defined in RfP should be as per below formats:

Table i: Format for Development Cost

S.no	Activity	Cost INR in Figures	GST in percentage	GST in Figures	Total	Cost INR in words (inclusive of all taxes)
A	B	C	D	E	F=C+E	G
1	Design / development / implementation/ Integration of Web application					
2	Design and Development of Mobile Application (Android/iOS)					
3	Total					

Table ii: Format for Annual Maintenance Cost

S.no	Resource	Per Man Day Cost (INR in Figures)	Cost for 40 days each for 2 years (INR in Figures)	GST in percentage	GST in Figures	Total	Cost INR in words (inclusive of all taxes)
A	B	C	D=C*40*2	E	F	G=D+F	H
1	Team Leader Cum Project Manager						
2	Database Developer						
3	Programmer						
4	Total						

Table iii: Overall Project Cost:

S.no	Activity	Total cost exclusive of taxes (INR in Figures)	Cost INR in words (exclusive of all taxes)	Total cost inclusive of taxes (INR in Figures)	Cost INR in words (inclusive of all taxes)
A	B	C	H	D	H
1	Development Cost (Table i, Row 3, Column C)				
2	Annual Maintenance Cost (Table ii, Row 4, Column D)				
3	Total				

Note: This is the suggestive commercial proposal format which may be amplified by the bidder based on the proposal.

Notes:

- The prices stated in the Contract shall be deemed to include all amounts.
- Bidder must submit their financial bid for the total scope of work.
- Taxes would be payable at the applicable rates as may be in force from time to time
- Annual Maintenance Cost after Go LIVE to be shared on: per man day basis covering 40 man days per resource, per year of AMC.
- Any requirement beyond 40 man days will be charged at “per man day cost provided as part of AMC”
- AMC cost for both years shall remain same.
- **The total amount mentioned in Table iii under column C will be considered towards evaluation, i.e. total development and AMC cost.**