

# **CORRIGENDUM TO RFP for UPHMIS Application Support & Maintenance**

Dated: 18-01-2021

**India Health Action Trust,  
404, 4<sup>th</sup> Floor, Ratan Square Building, Vidhan Sabha Marg, Lucknow, 226001**

The following Corrigendum/Addendum/Clarification in response to queries raised by prospective bidders shall form an integral part of bid document and it may amount to an amendment of relevant Para/clause of the bid document. Wherever there is a conflict, the provisions herein shall prevail over the relevant Para/clause of the RFP/ bid document.

1. The following amendments will be applicable for the **Eligibility Criteria Paragraph/Section 8** of the RfP

S. No.	Existing Criteria	Revised Criteria	Documents To Be Submitted
1	The Bidder should have a registered office in India	No Change	Certificate of incorporation
2	Company must be registered with appropriate authorities for all applicable statutory duties/taxes	No Change	Valid documentary proof of: -Central Sales Tax/VAT number -Service Tax registration number -Income Tax registration/PAN number
3	The Bidder or it's team should have experience in maintaining Websites, Web Applications, and Web Design and provide web related services using DHIS2 & PostgreSQL database preferably with Central Government/State Government/Public Sector/Non-Profit organizations/Autonomous Bodies/ Statutory Bodies.	No Change	Detailed documents on each of the projects undertaken
4	Manpower Strength -The bidder should have employees who have thorough knowledge of Linux, Apache tomcat, DHIS2, HTML, CSS, JQuery, JAVA and PostgreSQL Server (administration and application development).  -Experience in development and Customisation of the DHIS2 platform. -Experience in managing database quality assurance, archive management. -Server administration experience and load monitoring on large networks with	Manpower Strength - The bidder should have employees (regular/contractual) or consultants who have thorough knowledge of Linux, Apache tomcat, DHIS2, HTML, CSS, JQuery, JAVA and PostgreSQL Server (administration and application development).  -Experience in development and Customisation of the DHIS2 platform. -Experience in managing database quality assurance, archive management.	Undertaking from the Authorized signatory of The Responder

	<p>below head.</p> <ol style="list-style-type: none"> <li>1.Linux Server ( Ubuntu)</li> <li>2.Apache Tomcat</li> <li>3.PostgreSQL</li> <li>4.Containerization</li> </ol> <p>-The bidders must have a team on its own payroll with experience of designing and developing websites using the above technology.</p>	<p>-Server administration experience and load monitoring on large networks with below head.</p> <ol style="list-style-type: none"> <li>1.Linux Server (Ubuntu)</li> <li>2.Apache Tomcat</li> <li>3.PostgreSQL</li> <li>4.Containerization</li> </ol> <p>-The bidders must have a team (on its own payroll/contractual or consultant pool) with experience of designing and developing websites using the above technology.</p>	
5	The bidder or its group shall not be under a Declaration of Ineligibility for corrupt or fraudulent practices or blacklisted with any of the Government agencies.	No Change	Declaration in this regard by the authorized signatory of The Responder
6	Acceptability of all conditions (including SLA) contained in the Tender Document by the Bidder. No further deviations to any mentioned clause shall be sought for.	No Change	Declaration in this regard by the authorized signatory of The Responder
7	The bidder will not Sub-Contract the work/contract awarded	No Change	An undertaking to this effect has to be submitted by the successful Bidder.
8	Experience in providing AMC and Change Management support for DHIS2 based applications to government, semi-government bodies.	Experience in providing Development, AMC and Change Management support for DHIS2 based applications to government, semi-government bodies.	Valid documentary proof needs to be submitted
9	<p>Minimum 2 completed projects each (with project completion certificate) with a project component in following categories:</p> <p>-AMC support with overall project maintenance and change management</p>	<p>Minimum 2 completed projects each (with work order or project completion certificate) with a project component in following categories:</p> <p>-Development, AMC support with overall project maintenance and change management</p>	Valid documentary proof needs to be submitted

2. The following amendments will be applicable for the **Technical Proposal Paragraph/Section 9** of the RfP

S. No.	Existing Evaluation Criteria	Revised Evaluation Criteria	Required Documentary Evidence
1	Number of DHIS2 framework based Projects each (with project completion certificate) with a project component in following categories: -DHIS2 AMC and Change Management support - Access to the global DHIS2 community and the University of Oslo for any support related to DHIS2 application software - Past experience in DHIS2 implementation at country level demonstrated by agency/team	Number of DHIS2 framework based Projects each (with project completion certificate) with a project component in following categories: -DHIS2 development, AMC and Change Management support - Access to the global DHIS2 community and the University of Oslo for any support related to DHIS2 application software - Past experience in DHIS2 implementation at country level demonstrated by agency/team	Submit any of the following client concerned document 1. Work orders or 2. Agreements or 3. Completion Certificate (Any additional documents available in addition to those submit under I6)
2	Number of technical employees in its pay roll. The technical skills of these employees must cover all the technical skills	No Change	Appendix I5
3	Experience of bidder in Public Health with project maintenance and change management	No Change	Submit any of the following client concerned document 1. Work orders OR 2. Agreements OR 3. Completion Certificate
4	Understanding of current deployment of UPHMIS, its challenges and approach note for maintenance and support	No Change	Share Approach note for UPHMIS project maintenance & support
5	Demonstrated capabilities for server transition and scaling from current setup to a new environment	No Change	Presentation required stating transition activities and plans
6	Demonstrated capabilities to implement a ticketing system for support/ maintenance requests	No Change	Presentation required on any ticketing system.

3. The following amendments will be applicable for the **Criteria for Evaluation of Bidders - Technical Evaluation Criteria and associated marks are mentioned below: Paragraph/Section 11** of the RfP

For all technical evaluation related to bidder's prior experience; the experience of principle team members of the bidder will be considered for evaluation and grading.

S. No.	Existing Evaluation Criteria	Revised Evaluation Criteria	Evaluation Criteria
1	Number of DHIS2 framework based Projects each (with project completion certificate) with a project component in following categories: -DHIS2 AMC and Change Management support with overall project value greater than INR 5 Lakhs - Access to the global DHIS2 community and the University of Oslo for any support related to DHIS2 application software - Past experience in DHIS2 implementation at country level demonstrated by agency/team	Number of DHIS2 framework based Projects each (with work order or project completion certificate) with a project component in following categories: •DHIS2 Development, AMC and Change Management support •Access to the global DHIS2 community and the University of Oslo for any support related to DHIS2 application software •Past experience in DHIS2 implementation at country level demonstrated by bidder/team	<b>Total Marks – 20</b> -1-3 projects: 5 marks - More than 3 projects at scale: 10 marks -Experience (stating feedback from client as excellent/ good/ satisfactory /poor) with government, or semi-government for 3 such projects: 5 marks (apart from above marks)
2	Number of full time technical employees in its pay roll. The technical skills of these employees must cover all the technical skills	Number of full time technical employees/contractual/consultants. The technical skills of these employees must cover all the technical skills	<b>Total Marks – 10</b> Below 20: 5 20 and above : 10
3	Experience of bidder in Public Health project	<b>No Change</b>	<b>Total Marks – 20</b> 1 to 3 projects: 5 Up-to 5 projects: 15 More than 5 projects: 20
4	Understanding of current deployment of UPHMIS, its challenges and approach note for maintenance and support	<b>No Change</b>	<b>Total Marks – 20</b>
5	Demonstrated capabilities for server transition and scaling from current setup to a new environment	<b>No Change</b>	<b>Total Marks – 15</b>

6	Demonstrated capabilities to implement a ticketing system for support/ maintenance requests	No Change	Total Marks – 15
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4. **The Bidders shall submit their technical and financial bids incorporating/account for the above changes at the appropriate sections/paragraphs in Annexure I and II respectively**
5. **Last Date for Submission of Bid – The Last date of bid submission is revised to 5<sup>th</sup> February 2021.**